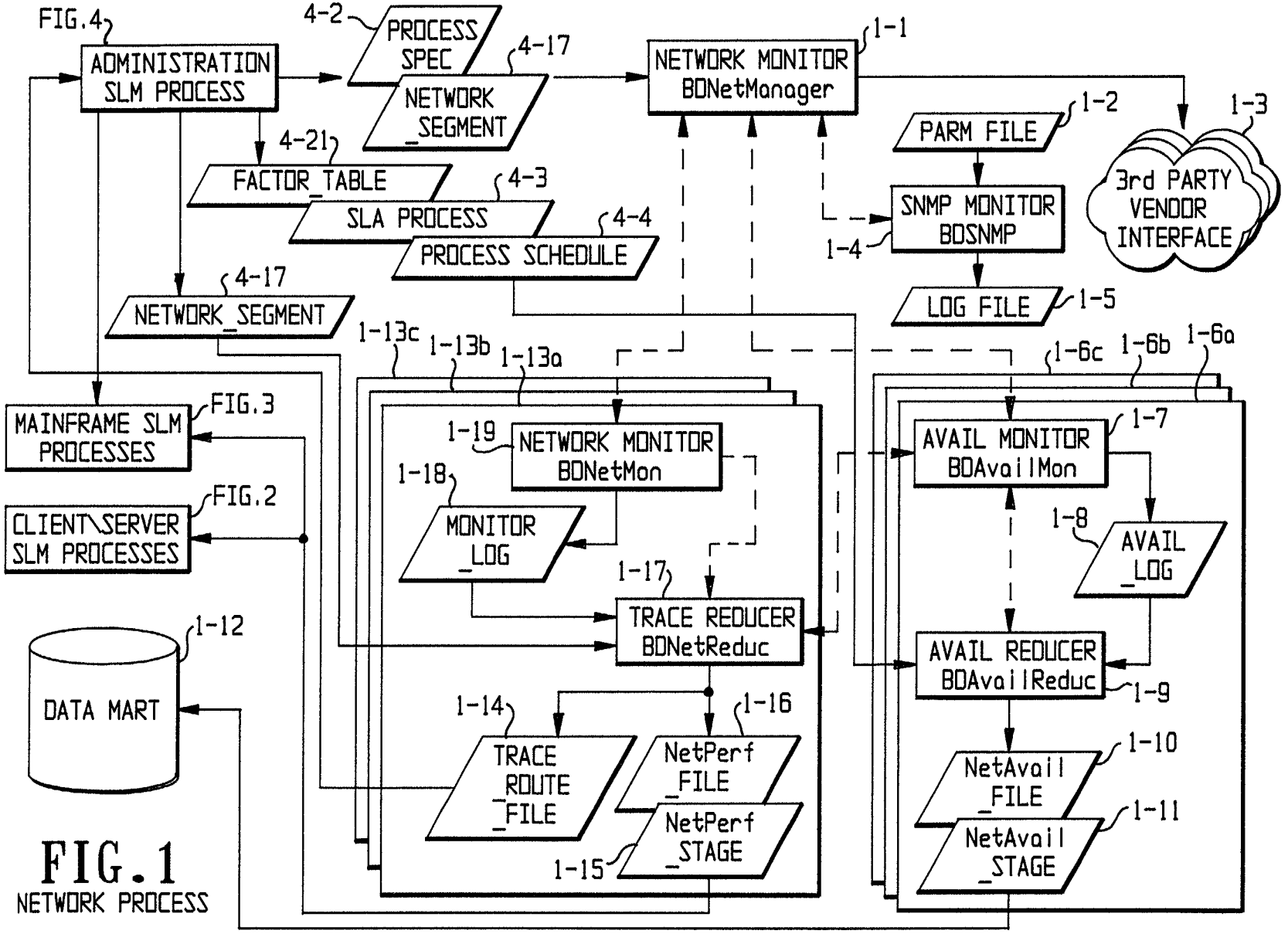

FIG.1
NETWORK PROCESS

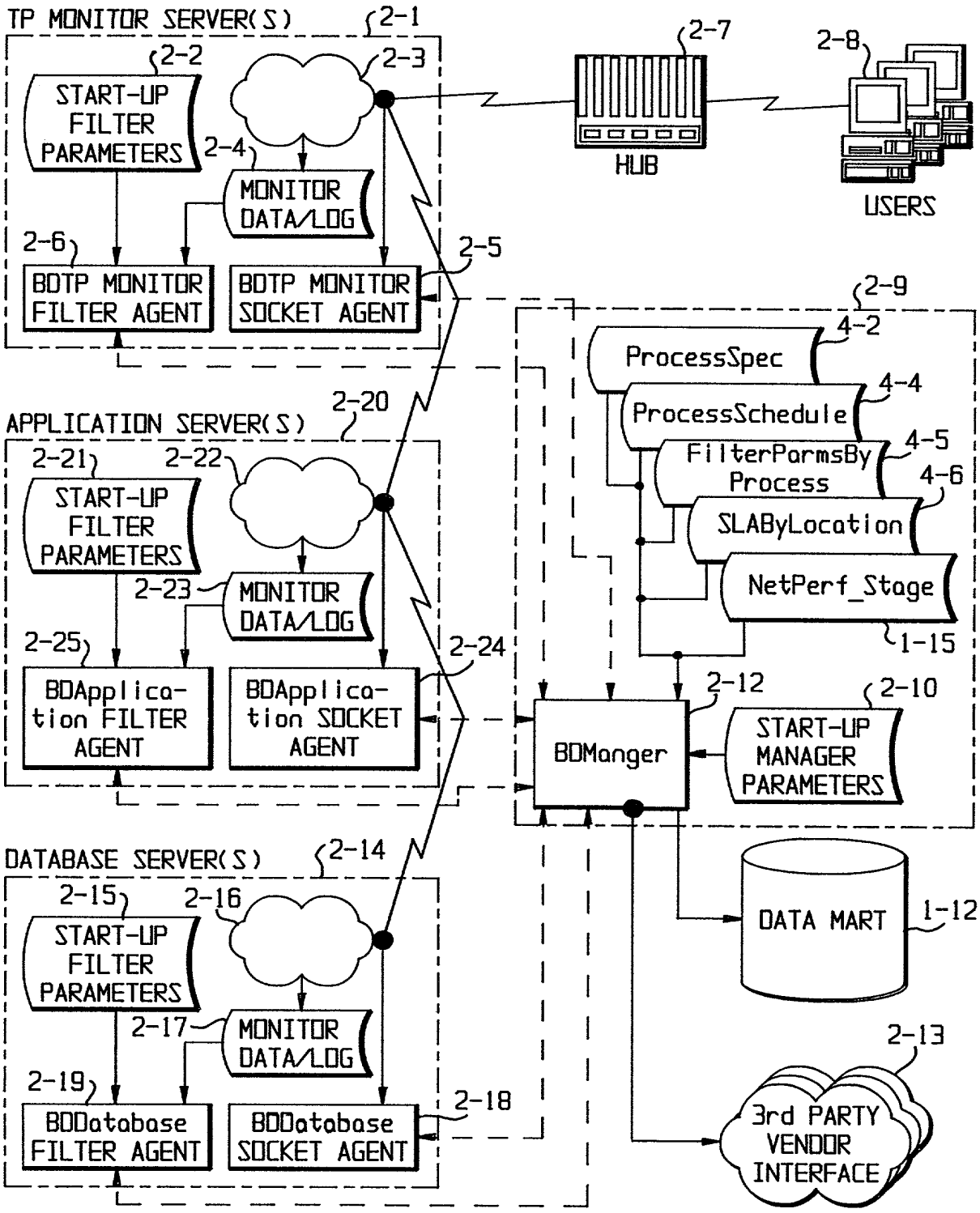

FIG.2

CLIENT/SERVER PROCESSES

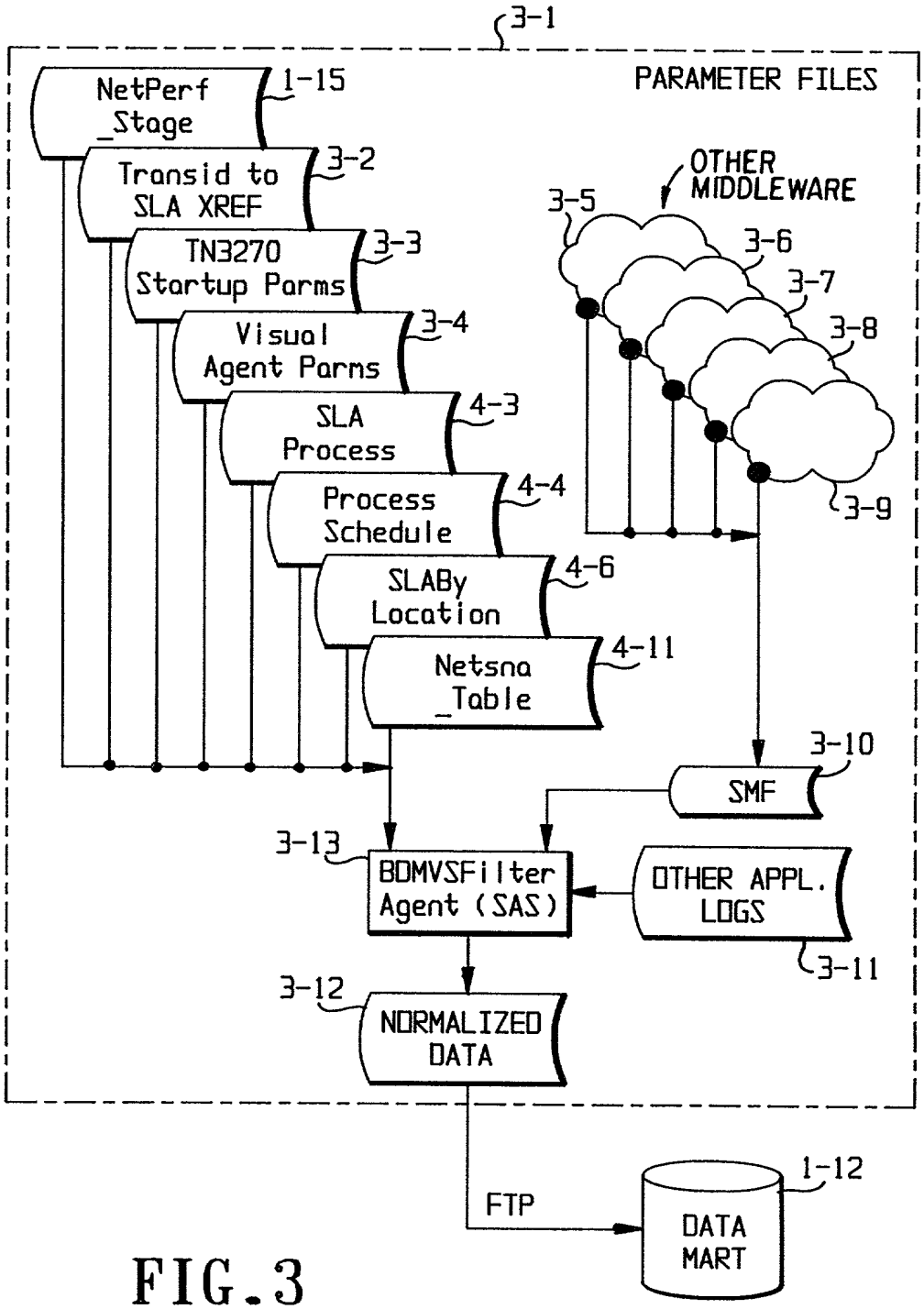

FIG. 3

MAINFRAME PROCESSES

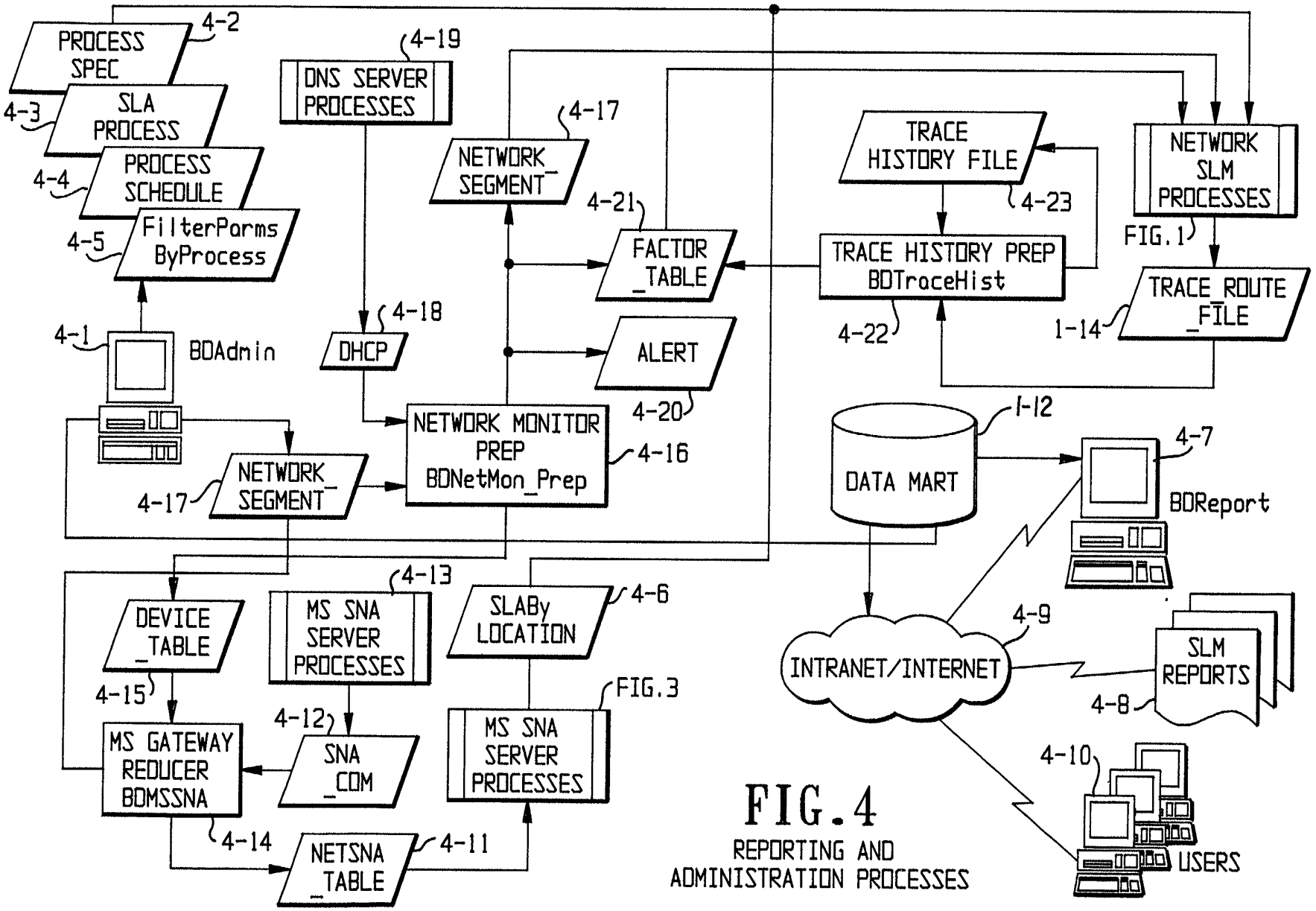

FIG.4
REPORTING AND ADMINISTRATION PROCESSES

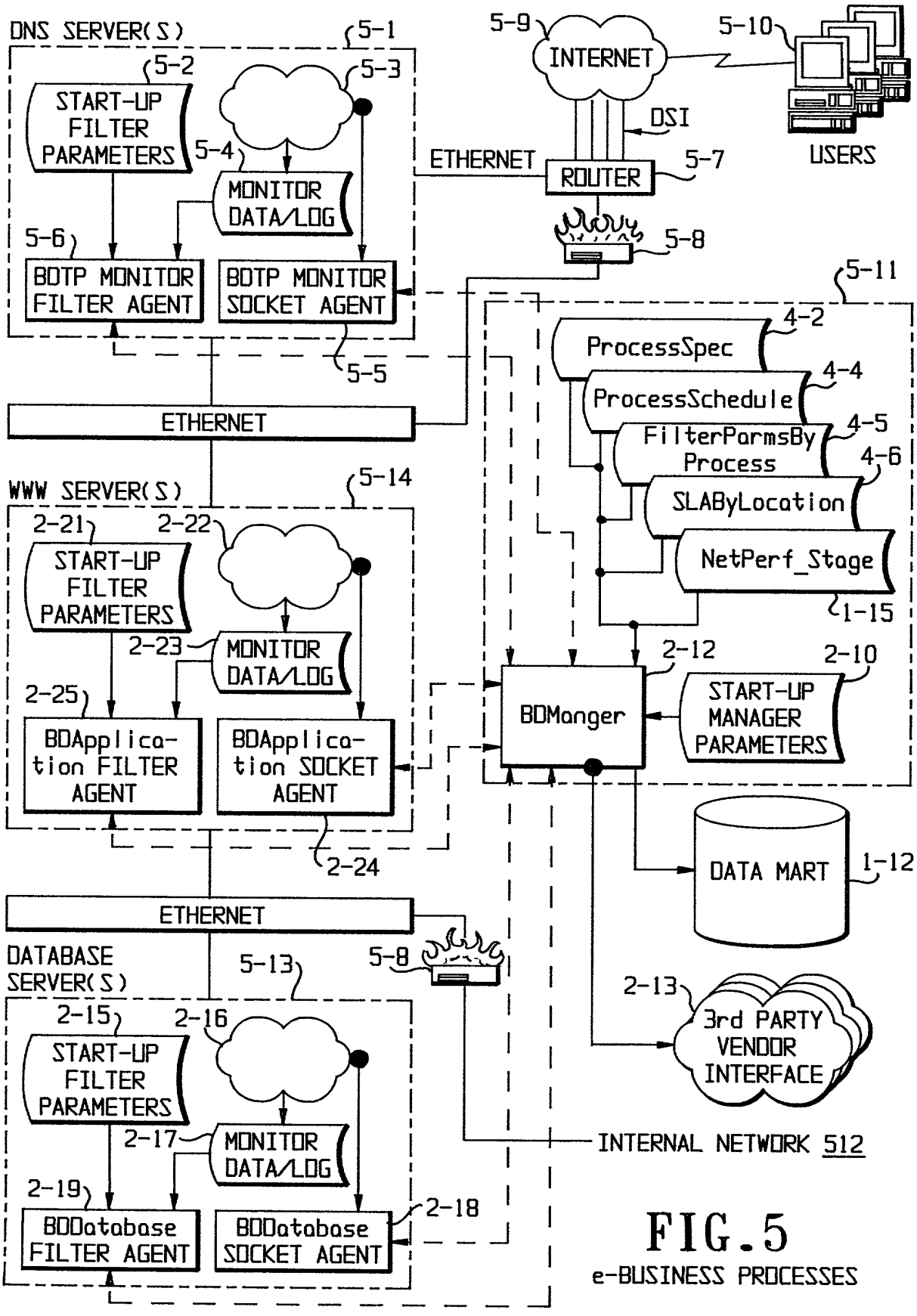

FIG. 5

e-BUSINESS PROCESSES

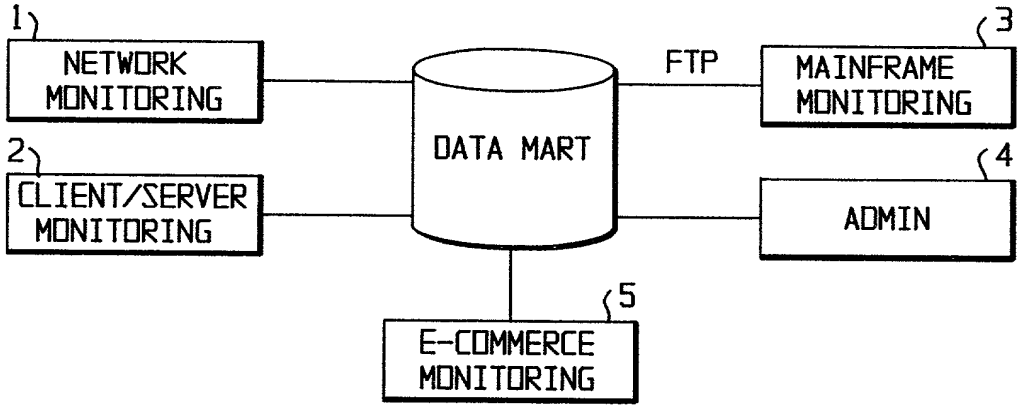
1
NETWORK MONITORING
2
CLIENT/SERVER MONITORING
DATA MART
FTP
3
MAINFRAME MONITORING
4
ADMIN
5
E-COMMERCE MONITORING

FIG.6